

Ten reasons why...



...O₂ is the right choice for Mobile Voice Recording

O₂

business

1. Users get a seamless experience

Our service is network based, so users don't need to make calls through an app, or manually record the call.

2. SMS and voice

Our solution captures both voice and SMS.

3. Hosted, on premise or hybrid

You choose the service that meets your needs.

4. Device and OS agnostic

Users and businesses alike retain the flexibility to use the device of their preference.

5. Certification from NICE Systems

In fact, we're one of the first mobile operators to achieve SIP certification from NICE for SIP integration into NTR v6x.

6. A flexible approach

Our Mobile Recording Service Delivery team will integrate and customise the solution to fit your organisation's specific requirements.

7. Roaming is covered

Users get a consistent experience, even when roaming. We capture all SMS and voice communications when users are roaming on a CAMEL network.

8. Highly resilient with dual streaming

The service offers dual active/active (2N) or active/failover (N+1) – which means we can deliver live copies of a call to two live recorders at the same time.

9. Simple and transparent pricing

It's a simple add-on to most of our existing tariffs, so you get transparent pricing with no hidden extra costs.

10. CRM compatible

It can be integrated with leading CRM platforms, making your team even more productive.

Find out more

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