O₂

Bluelight Managed Mobility from O₂

A fully managed range of tablets, smartphones and specialist apps to eliminate time-consuming paper-based processes and free your officers from their desks. Improving productivity, visibility and safety. Reducing travel time and cost, overtime and re-keying errors.

Our Bluelight Managed Mobility solution is designed to help police forces become more productive, efficient and visible. It covers everything from choosing the best devices, to managing, securing and controlling them. And it includes the SmartWorks app suite and integrated platform from justice-sector expert Capita.

The solution is designed to help police officers access station-bound information and complete and file reports on the go. Without the need for paper. Or the need to travel back and forth to the station. So they can spend less time tied to a desk and more time out on the beat.

Specially designed for policing

The SmartWorks platform and app suite are, created specifically for police use, and were, designed with input from UK police officers.

SmartWorks enables business transformation by intelligently connecting officers to the huge amount of data available to them. Allowing business processes to be completed quickly and easily on the move. And ensuring that all relevant procedures are followed.

Putting this information in the hands of front-line officers, means they can make better-informed decisions, and be better prepared, more productive and safer.

Increase front-line policing productivity and visibility

The Bluelight Managed Mobility solution was designed to enable police officers to complete traditionally paper-based processes on smart devices. Reports can even be created offline, and uploaded as soon as there's a connection. Officers can conduct more visits per shift, improving not only their productivity, but their public visibility and the perception of policing technology.

Reduce costs and improve accuracy

The reduced amount of time spent travelling back to the office to re-key reports means a reduction in travel and overtime costs. Eliminating the need to re-key information, and the automatic pre-population of fields using back-end data, will improve accuracy, which could boost conviction rates and reduce the amount of time wasted in flawed court appearances.

Capturing the right information first time also improves the experience for victims and witnesses, and builds greater public confidence.

One device is all they'll need

The SmartWorks platform and app suite are designed to give officers everything they need, on one device. So there's no longer any need for each officer to have a mobile, BlackBerry and in-car laptop. Which means your IT estate will be much easier to manage.

And, unlike many of our competitors' offers, our service runs on iOS, Android and Windows Phone 8 operating systems.

The SmartWorks platform fully supports the standards required to achieve the Government Security Compliance rating of Restricted (IL3). Data stored locally on devices is encrypted to CESG standards of 256bit AES.

The platform is future-proof. It enables the development, integration and rapid deployment of new apps. Whether you develop them in-house, or through O₂, Capita or another third party.

SmartWorks™

Out-of-the-box functionality includes:
- Nominal Search
- Address Search
- Vehicle Search
- Intel Report
- Crime Report
- Street Encounter Report
- ASB Report
- Domestic Abuse Report
- Hate Incident Report
- Command & Control Search
- Photo-uploading
- Easy-to-use Management and Admin Consoles

You can build on this with the right apps for your teams. Develop your own, or choose from our store of over 20 apps, including:
- Digital Wireless Statements
- Stop and Search
- Fixed Penalty Notices
- Crime Scene Log
- ANPR
- Missing Persons

The right device

We'll help you to identify the right equipment for the right situations. Smartphones for people on the move. Fixed or removable tablets mounted in vehicles. A compact style. Or a larger screen if you need access to websites or internal systems originally designed for desktop use. And Wifi routers for vehicles, with external antennae in areas where data coverage is weaker.

We'll provide everything you need to protect the kit too. Waterproof and shockproof cases, vehicle mounts and charging units.

Using mobile device management, we can keep all the devices secure. We'll protect and secure the data, making it safe for people to access information and systems on the move, as well as email, calendars and even map information. Devices can be set up for personal use too – with the data kept separate for maximum protection.

What we deliver

Choose Bluelight Managed Mobility and free up your resources. As a managed service, we'll run, monitor and maintain all the elements of your service for you, whether it's in your own data centre or hosted in the cloud.

You'll get everything you need from one supplier including:

- The right devices for your needs
- Device logistics – configuration, repair and replacement
- Device roll-out and training
- Private APNs
- Mobile device management
- 3/4G data connectivity and O₂ Wifi
- Connectivity monitoring
- The SmartWorks app suite and platform
- Infrastructure management
- Software support and maintenance
- Monthly reports on performance
- Access to a single service desk, contactable by email, web or phone

You'll also get third-line support for platform and app-specific queries from Capita.

We use ITL-aligned tools and processes. And all systems are securely integrated with back-end systems as appropriate, including Crime and Intelligence, Command and Control, PNC and QASNT.

Our web-based portal gives you full control of the solution, from management and provisioning, to permissions and policies, all with a clear audit trail.

We'll support you all the way

It's easy to work with us. You get one account team, supporting you throughout, providing expert project delivery, service and data connectivity. Talk to your Account Manager to find out more or visit o2.co.uk/enterprise

Why O₂?

O₂ is the exclusive UK distributor of the SmartWorks apps suite and integrated platform. We've combined our mobile knowledge and heritage with Capita's justice-sector expertise to create a unique solution for police forces across the UK.

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