Skype for Business from O₂

A unified communications solution that makes it easy for your people to collaborate and share information

With your people and your customers increasingly taking a more flexible approach to work, they're looking for smarter ways to collaborate beyond getting everyone together in the same room. Skype for Business gives them everything they need to remain productive, integrating instant messaging & presence (IM&P), peer-to-peer (P2P) calling, conferencing, file sharing, desktop sharing, PSTN access and more.

Skype for Business from O₂ is part of our Unified Communications (UC) suite and is hosted in a private cloud environment, ensuring that your information remains secure.

Not only does it simplify the way your people communicate with each other, but it makes things easy for your IT teams too.

Our design and in-life managed service offering takes the burden off your teams and enables them to carry on managing their existing IT estate, while O₂ takes on responsibility for the additional complexity associated with running a unified communications solution.

Skype for Business from O₂ at a glance

There are two deployment options – Basic and Enhanced. These have been specifically designed to align with where your organisation is in its transformation away from legacy PBX systems. While Enhanced will allow you to fully replace your PBX system, the Basic option will allow you to take a more gradual, incremental, approach to transitioning onto the Skype for Business platform.

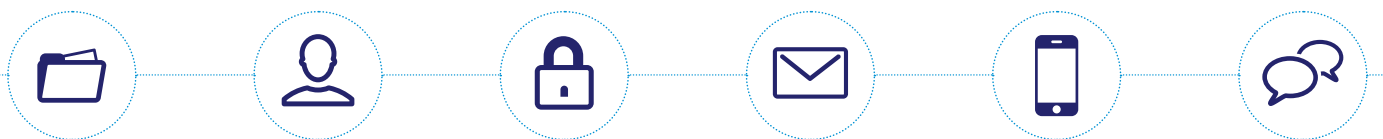| Feature	Basic	Enhanced
Peer-to-Peer calling	•	•
Instant messaging & presence	•	•
Conferencing and collaboration	•	•
PSTN conference dial-in bridge	•	•
Full inbound/outbound PSTN		•

Skype for Business from O₂ delivers the following:

- Flexible, smarter working – your teams can work how they want and with the device and network which allows them to get the job done as efficiently as possible

- Bridging the IT/telecom gap – allow your IT staff to focus on their core responsibilities, while O₂ designs, monitors and manages Skype and its integration to telephony

- Private cloud environment – security, trust and flexibility, without any on-premise hosting

- More than just instant messaging – go beyond using Skype merely for instant messaging and presence

- Bring your offices closer together – a full suite of collaboration tools from conferencing to desktop sharing

Anywhere communication for the evolving office

Work is no longer somewhere you go, but something you do. Unlike traditional enterprise communications systems, Skype for Business from O₂ is built around your people's mobility and the cloud, and provides always-on flexibility and collaboration.

By integrating this service with your existing telephony infrastructure and leveraging the computing power of smartphones, tablets and laptops, Skype for Business from O₂ is an easy, accessible and affordable solution for instant communication and information-sharing.

An incremental approach

Even if your business is not yet ready for a full PBX replacement, Skype for Business from O_2 can help your business save money by completing the necessary telephony integration to make it fully conference-capable. Taking this first step could allow you to consolidate all of your conferencing expenses with an easy-to-use, accessible, future-proof solution.

Get more from your Microsoft estate

Skype for Business from O_2 also allows you to leverage the capabilities that come with your existing Microsoft estate – some of which you may already be paying for but not yet fully utilising.

Fully managed service

O_2 provides a fully managed end-to-end service that allows your IT teams to carry on their ordinary management and support processes while O_2 handles the complexity of the Skype for Business telephony environment. With an O_2-managed Skype for Business service, you can significantly reduce the risk and complexity associated with bringing these enhanced capabilities to your employees.

Why O_2?

O_2's team of specialised experts enables us to provide a fully managed UC service to enterprises. Our dedicated architects, delivery and operational teams have a depth of experience in both Skype for Business and ICT – providing a comprehensive, swift implementation.

You'll work closely with a dedicated Skype for Business architect to ensure the solution is tailored to your exact needs. Once we've agreed what your solution will look like and how it will support your people, our designers will ensure the service is integrated seamlessly with your wider network.

We're the trusted ICT provider for some of the UK's most respected organisations, with years of unrivalled private and public sector mobile experience. We're also the first UK network that can guarantee customers that we meet all the security measures as required by CAS(T), which is independently verified on an annual basis by an appointed Lloyds auditor (LRQA). And we were awarded the Best Network Coverage award by uSwitch in 2014[*].

While others may offer a single product or solution, we have a substantial portfolio of Enterprise Mobility solutions which can stand alone or be integrated, including platforms, devices, applications and even on-premise, hybrid and cloud-based solutions.

Interested?

Calculate how much your organisation could be saving with smarter working using our Productivity Calculator.

To learn more about Skype for Business from O_2 simply contact your Client Manager, call us on 01235 433 507 or visit o2.co.uk/enterprise

* uswitch.com/mobiles/awards/2014/best_network_coverage

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