Apple Device Enrolment Programme

The Apple Device Enrolment Programme (DEP) from O₂ provides a fast, streamlined way to deploy your chosen Mobile Device Management solution on all newly purchased and enterprise-owned Apple devices.

Automatic enrolment saves significant time and cost when compared with manually configuring each device in your organisation. It also means that all of your corporate-owned Apple devices can be completely protected and ready for business, straight out of the box.

With Apple DEP, customers can stop end users from removing their MDM profile and enforce certain other Apple supervision features wirelessly. This ensures corporate security policy can be enforced, even if a device is factory reset.

O₂ has worked closely with Apple to create the first DEP implementation that is fully integrated with next-day swap outs, meaning replacements will automatically be loaded with the correct DEP profile. No other provider can offer this integrated service.

The Apple Device Enrolment Programme from O₂ is ideal for organisations that want to mitigate their exposure to stolen or lost devices, ensure cradle-to-grave protection for their MDM solution, or reduce IT configuration costs.
The benefits of automated MDM enrolment

Apple DEP from O₂:
• Fully automates MDM deployment onto new Apple devices
• Applies MDM as soon as the device is switched on for the first time
• Can prevent end users from removing the MDM profile
• Allows for ‘over-the-air’ supervision, meaning that you can remotely add further restrictions, like allowing iMessage or removing certain apps.

The only DEP provider with next-day swap-out service

O₂ is the only provider that offers customers a DEP that has a next-day swap-out replacement service for in-warranty devices. This means that replacement devices that are delivered to your premises automatically have the end users’ DEP profile settings configured. So your people can stay online, stay productive and stay protected with minimal hassle. There’s no need for lengthy waits for replacement devices, or cumbersome reconfigurations.

Apple device returns with DEP

One simple step with O₂, multiple scenarios with other providers who offer only standard Apple reselling service

**Scenario 1**

- Fault reported and replacement device ordered.
- Preconfigured device arrives the next working day.
- Your end user will need to arrange an appointment at an Apple store with an Apple Genius.
- Preconfigured device arrives at least four working days later, in line with the standard Apple reseller process.

**Scenario 2**

- Fault reported and replacement device ordered.
- Preconfigured device arrives at least four working days later, in line with the standard Apple reseller process.
- This consumer-like experience will waste your peoples’ valuable time.

**Scenario 3**

- Fault reported and replacement device ordered.
- A brand new Apple device will have to be purchased to provide your user with a replacement.
- The DEP profile on this device will then need to be manually configured by your IT admin to match that of the faulty device. This non-IT activity increases the burden on your team.
Get more from your MDM solution

Your MDM is in place to help employees stay productive while protecting your organisation’s sensitive information and systems. With DEP, your MDM can segregate corporate data, secure emails and information, and push apps to devices right away – without making your people jump through hoops to get their business devices securely configured. This is how we’re trying to help put your people first, and help them hit the ground running with the technology they need, when they need it.

With new devices coming out every year, new applications launching every minute, and an increasingly troublesome threat landscape, Apple DEP from O₂ can help you make the most of your MDM – straight out of the box.

Get started with your new Apple devices

Once you’ve purchased Apple devices for your business*, the steps to initiating the DEP are:

- Sign up to the DEP with Apple (see Apple guide for details)
- Add O₂’s Apple Reseller ID (1C99B860) to the Apple portal
- Advise O₂ of your Apple ID and desire to activate DEP on your initial purchase
- Indicate if you would like DEP activated on any subsequent device orders for your organisation.

Why O₂?

O₂’s team of experts enables us to provide a full mobile device management service to enterprises.

Our dedicated teams have a depth of experience of DEP and Enterprise Managed Mobility (including MDM and managed logistics), providing you with comprehensive, swift configuration and ongoing support.

O₂ is the trusted ICT provider for some of the UK’s most respected organisations, with years of unrivalled private and public sector mobile experience. We’re also the first UK network that can guarantee customers that we meet all the security measures as required by CAS(T), which is independently verified on an annual basis by an appointed Lloyds auditor (LRQA). And we were awarded the Best Network Coverage award by uSwitch in 2016**.

While others may offer a single product or solution, we have a substantial portfolio of Enterprise Mobility Solutions which can stand alone or be integrated, including platforms, devices, applications and even on-premise, hybrid and cloud-based solutions.

Interested?

To learn more about Apple DEP or Mobile Device Management from O₂ simply contact your Client Manager, call us on 01235 433 507 or visit o2.co.uk/enterprise

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* Please note that only newly purchased Apple devices are covered