

Practical policing with a digital difference

When officers spend more time out in the community, focusing on what they do best, police forces are better able to prevent crime and safeguard the vulnerable.

O₂'s broad portfolio of mobile and digital services are helping police officers across the UK do more on the move.

From recording video footage of incidents on body-worn cameras to real-time case submissions on mobile devices, follow our 'day in the life' to see how O₂ technologies can support modern and efficient policing.



Starting the shift

The briefing is done. The day's priorities are set. A road officer books out a patrol car on his mobile device. It's confirmed immediately and he's ready to go.

O₂ Blue Light Vehicle Services can help police forces manage their entire fleet, so vehicles are always serviced, maintained and available when needed. A simple plug-and-play device transmits vehicle and driver information in real time – so you can identify and fix faults and behaviour patterns, before they have an impact on your policing.

+ [Step inside O₂'s Smart Vehicle solution](#)



On the road

Road officers are all equipped with a mobile device, monitoring their location and giving them access to the PNC and other systems on the move. When an incident occurs, the closest vehicle is dispatched to the scene.

With O₂'s bespoke mobile devices for policing, officers can look up real-time information on suspects and locations, so they arrive better prepared and more informed to deal with the situation. They can also collaborate easily with other agencies and neighbouring forces thanks to shared access to systems. Plus, with social media feeds at their fingertips, they can discover live intelligence from the local community to help their investigation.



Seeing the full picture

As they deal with the incident, officers have confidence that a true record of events will be captured via their body-worn cameras. Footage is recorded and stored in an easy-to-search format, should it be needed later.

O₂ can deploy your officers with advanced body-worn tech for reviewing incidents when they are back in the station. Our solutions capture high-quality video that meets Digital Evidence Standards, and we can help you manage all your footage, so it is quick and easy to locate during an investigation.



Instant decision-making

A suspect has been stopped for questioning. Have they given their true identity? Are they violating parole, or disqualified from driving? Officers can get an answer in seconds with a quick fingerprint scan that's checked against a national database.

O₂ Blue Light Digital Services offer many ways to help officers get the information they need, quickly at the scene. For example, with handheld scanners linked to their mobile device, they can perform instant checks via the Biometric Services Gateway. And real-time access to digital databases allows for more informed decision-making, without having to wait for a call back from the control room.

+ [Surrey and Sussex Police make faster decisions with mobile data](#)

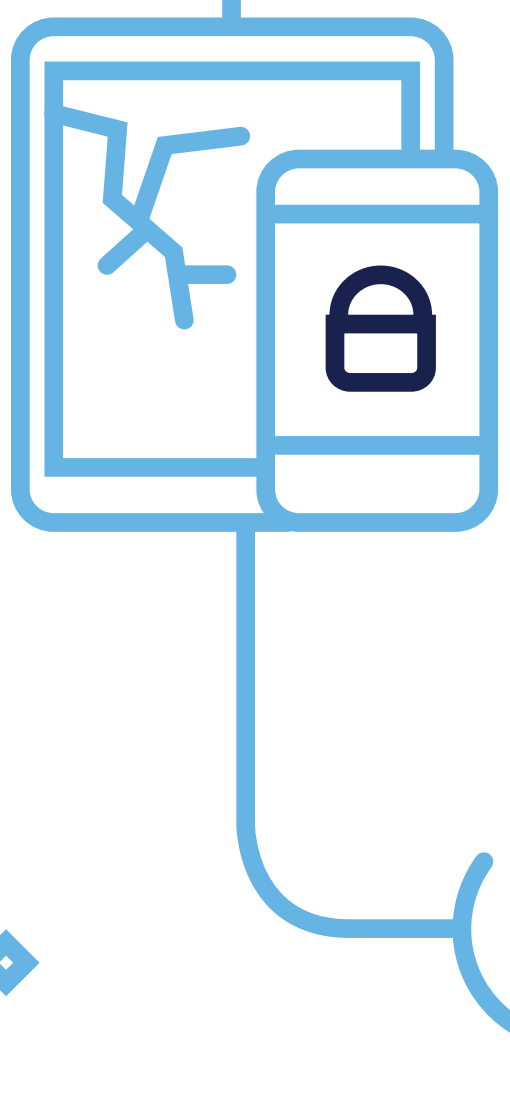
Less time at the desk

The crime scene is secured. The interviews are complete. Rather than writing everything down on paper and entering it to the system back at the station, officers can do it all there and then.

O₂ devices make it quick and easy for officers to file paperwork. They can take statements on their mobile device and get them signed by witnesses on the spot. Intuitive digital forms provide drop-down options and the ability to copy across PNC searches and attach digital photo evidence.

Forms are automatically saved offline on their device, and then synchronised with central systems when a data signal is detected. Officers don't have to transmit data via a hotspot and VPN – it can all be done via O₂'s CAS(T)-certified mobile network or in-vehicle wifi.

They can save even more time by booking custody suites online, so when they take an arrest back to the station, they can get straight on with conducting an interview.



Ready for anything

Frontline policing involves a lot of action. Which can take its toll on your devices. In addition to wear and tear, they can also get seriously damaged or lost in the line of duty. Officers need to be reissued with new devices quickly – and old devices need to be dealt with responsibly.

O₂ offers a fully managed Mobile Device Management (MDM) service for centralised control of all devices. We can lock or wipe any device, 24x7, to prevent data loss if it's lost or stolen. And if your O₂ device is damaged while under warranty, we offer a next-day swap-out replacement service to minimise disruption.

To help you dispose of old equipment – including unclaimed devices handed in by the public – O₂ Recycle will securely wipe the data and reuse, refurbish or recycle them to prevent unnecessary landfill.

+ [City of London Police recycles all its old devices with O₂](#)

Whatever your level of digital and mobile adoption, O₂ can help you implement the right solutions for your people and citizens.

We're the only UK telecoms company to have a team that's dedicated to policing – and together, we have over 30 years' combined experience of helping UK forces modernise their processes and working practices.

Contact us here