



Blue Light Digital Services from O₂ Business

Operational excellence through better connectivity

Blue Light Digital Services (BDS) from O₂ Business is a fully integrated solution providing UK police forces with the tools they need to get more done on the move. It streamlines traditional paper-based and resource-intensive systems into a modern, mobile and interconnected policing solution. With BDS, forces can collaborate better, deliver efficiencies and improve how they engage with communities.

Key features

- **Bespoke mobile devices for policing**
- **Pre-loaded applications to streamline frontline tasks**
- **Centralised deployment and control via Enterprise Managed Mobility (EMM)**
- **Secure and simple data synchronisation**
- **A range of collaboration and productivity tools**
- **Fast and secure mobile and fixed connectivity**
- **Award-winning support for back-office teams and frontline officers**

Secure and productive mobile working with EMM

To reduce the burden on your IT teams and maximise return on your investments, O₂ can deploy your mobile devices and take care of all the ongoing management.

Our team of trusted experts have years of mobile experience and provide extensive knowledge and support to many of the UK's most respected public and private sector organisations.

With O₂, you get:

- **Full scalability** – with clearly defined SLAs for service delivery
- **Trouble-free provisioning, enrolment and management** – we look after every device from day one
- **Absolute security** – with 24x7 lock and wipe of missing devices to prevent data loss
- **Control over content and applications** – so you can manage online access and deploy apps remotely
- **Access to experts** – for advice on all aspects of mobile and digital working, whatever your level of maturity



Mobile and digital tools for modern policing

We'll equip you with devices and tools that allow you to spend more time on policing, and less on administration.

For example, officers can access the Police National Computer (PNC) from their device to make real-time checks at the scene, without waiting for a call back from the control room. And they can issue fixed penalty notices quickly using intuitive digital forms, rather than having to write them on paper and then enter details to the system back at the station.

O₂ understands that policing never stops, and timing is everything. That's why we have developed new online and offline capabilities to support you in multiple ways – for example:

- All activity captured by officers (typed, handwritten and digital images) can be synchronised automatically to back-office systems, so information is instantly accessible to wider teams
- Video footage from body-worn cameras can be recorded and stored in an easy-to-search format that meets Digital Evidence Standards, should it be needed for investigation at a later date

Secure access to intelligence, when and where you need it

O₂ can help officers access critical policing information held in national and local crime databases via their mobile device, so they can complete processes digitally and submit accurate information from the scene of an incident. Our solutions support:

- Quick and easy access: local and national systems can be searched and updated on a mobile device, and data can easily be copied across to fill in digital forms and issue tickets
- Strong audit trail: when photos are uploaded by officers, they are time-stamped and date-stamped with a geo-location tag to ensure they meet Digital Evidence Standards

The UK's only CAS(T)-certified mobile and WAN provider

All public sector organisations demand high levels of security from their network provider. We are proud to be the first UK network that meets all the security measures required for CAS(T) certification.

CAS(T) is a security standard defined by Her Majesty's Government. It means our network is measured against strict criteria – and we are independently verified on an annual basis by an appointed Lloyds auditor (LRQA). At O₂, we put network security at the top of our priorities.

Why O₂?

O₂ is the only UK telecoms company to have a team that's dedicated to policing. We have over 30 years' combined experience of helping UK forces modernise their processes and working practices.

For example, we helped officers at Surrey Police save between one and two hours of admin per shift, by enabling them to do essential work quickly on the move, rather than having to call back to the control room.

And we equipped 1,500 officers from Derbyshire Constabulary with new smartphones and applications to transform paper-based tasks into quicker and efficient digital processes. They now capture information on the frontline and sync it automatically with back-office systems, reducing admin and paperwork.

Our Blue Light Digital Services are benefiting forces such as Surrey, Sussex, Derbyshire, Dorset, Avon & Somerset through more secure and flexible working, which helps them save time, increase community safety and reduce costs.

Solutions built around you

Whatever the digital and mobile maturity of your force, we'll use our experience of working with other forces to support you in just the right way for your people and citizens.

Single point of support

When you work with O₂, you get a single dedicated account team to support you. Whatever services you have from us, they'll be your single point of contact for any question, query or problem.

Want to know more?

Talk to your Account Manager to find out more about our Blue Light Digital Services.

Want to see our solutions in action? See how [Surrey and Sussex Police](#) have increased the time officers spend on the frontline through digital policing.